

Cancellation Policy

From the 1st September 2023

- Bookings may be cancelled without charge up to 1 hour before the start of class.
- You can cancel your booking either via the bsport App or by contacting us directly.
- If you do not cancel your booking and fail to turn up to class you will be charged.
- To cancel your booking via the bsport App firstly download the bsport App and login using your email. The first time you log in you will need to create a password by selecting the “forgotten password “ option. Once you are logged in select “bookings” from the bottom of the screen. From here you will be given the option to cancel your booking.